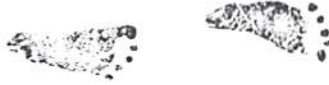


BRATTLEBORO WALK-IN CLINIC

81 Belmont Avenue
Brattleboro, Vermont 05301



ANNUAL REPORT 2020

January 20, 2021

Dear Friends of the Brattleboro Walk-In Clinic:

Thank you for your continued support and interest in the mission of the Brattleboro Walk-In Clinic to provide primary medical treatment to persons ages 18-64 in our community who do not have health insurance or cannot afford their high deductible or co-insurance. The Covid-19 pandemic has affected many during the course of 2020. Most everyone has had to make changes in their otherwise normal life and daily activities. The Brattleboro Walk-In Clinic was no different. Our Board chose to close operations in March because of concerns of both staff and patient safety related to Covid-19. This was not an easy decision for us to make as we realize many in the community rely on our services and there may be new people seeking services because of the pandemic.

Since closing, Dr. Tortolani and our administrator Jeanne Seymour have remained in contact with existing clients that have been seen before at the Brattleboro Walk-In Clinic and have contacted us via e-mail or phone. Most issues have been addressed successfully and those that need to be seen by a healthcare provider are referred to seek other options that are available in the community.

We look forward to re-opening the Clinic sometime in 2021 when we feel confident that both staff and our patients can be seen in a safe environment in regards to Covid-19.

The Board of Directors continues to meet and work on goals established in our strategic plan.

- Goal A: Focus our mission on medical services for persons age 18-64 with no insurance or high deductibles.
- Goal B: Secure improved space for the Clinic
- Goal C: Raise Community Awareness of who we are
- Goal D: Build a sustainable financial base
- Goal E: Develop a sustainable board structure

As always I would like to thank the individuals, local businesses, churches and other organizations for their continued support and interest in our services throughout the year; and especially thank our administrator Jeanne Seymour, my fellow board members and the volunteers working at the clinic for their time, expertise and dedication, because without you the Brattleboro Walk-In Clinic could not continue to provide care to those in need.

Sincerely,

Andrew Miller, President

Please visit us at www.BrattleboroWalkInClinic.com
The Brattleboro Walk-In Clinic is a 501(c)(3) organization. Tax ID#03-0343685